


Dear Guest,

**Welcome to Titanic Royal!**

Please find below an overview of some of services and facilities in the hotel.

We wish you a truly enjoyable and unforgettable stay.



|                                     |   |   |   |
|-------------------------------------|---|---|---|
| <b>Check-in</b>                     | Check-in: 14:00 check-out 12:00.<br>On the check-out day please leave your luggage outside your room and deliver the room key + towel card to the reception. For late check-out, please contact reception regarding the availability and price one day before departure.<br>N.B.: If you discover any damage in the room furniture please inform the reception immediately (403-404). |   |   |
| <b>Meals</b>                        | <b>Main Restaurant<br/>(Diamond Restaurant)</b>   | Breakfast<br>Late Breakfast<br>Lunch<br>Dinner<br>Late Dinner | 07:00 - 10:00<br>10:30 - 11:30<br>12:30 - 14:30<br>18:00 - 21:00<br>22:00 - 23:00     |
| <b>A la carte<br/>Restaurants</b>   | Italian Restaurant (Santa Lucia)<br>Chinese & Teppanyaki (Chung Ying)<br>Mongolian Grill (Khan Mongolian)<br>Greek Restaurant (on beach)<br>Each Restaurant once per stay upon availability<br><br><i>Prior reservation required. Reservation hours: 09:00 - 12:00 beside Guest Relation Office</i>   | Dinner<br>Dinner<br>Dinner<br>Dinner                          | 18:00 - 21:00<br>18:00 - 21:00<br>18:00 - 21:00<br>18:00 - 21:00                      |
| <b>Snacks &amp; ice<br/>cream</b>   | Royal Beach Restaurant<br><br>Ice cream at Beach Restaurant   | Snacks Meal<br><br>Ice Cream                                  | 12:30 - 16:00<br><br>12:30 - 16:00  |
| <b>Beverage<br/>Service</b>         | Lobby Bar<br>Lobby Bar<br>Pool Bar<br>Royal Beach Bar<br>Fountain Bar<br>Disco Bar  | Alcoholic & Soft drinks 24 hours<br>Tea Time                  | 16:00 - 17:00<br>10:00 - 17:00<br>10:00 - 17:00<br>17:00 - 23:00<br>22:00 - 01:00     |
| <b>Paid Services</b>                | ✓ Doctor<br>✓ Laundry ( One full laundry bag , <u>only 15 Euro</u><br>✓ Limousine Service<br>✓ Games Room<br>✓ International telephone call   |   |   |
| <b>Wi-Fi</b>                        | Wi-Fi is free in all facility. Login: room number, password: family name.   |   |   |
| <b>Hotline<br/>services</b>         | For any requirements request & maintenance order contact:-<br>+201004974974 by What's App   |   |  |
| <b>All-inclusive<br/>privileges</b> | Your AI privileges will be counted 24 hours, the bracelet has to be worn the whole stay and to be shown upon request.   |   |   |
| <b>Safe Deposit<br/>Box</b>         | Available in the room free of charge, the management takes no responsibility for valuables left in your room, which are not deposited inside the safe box.<br>If you have a problem with safe box please contact the reception no # 403 - 404   |   |   |

|                            |  |
|----------------------------|--|
| <b>Dress Code</b>          | Swimming wear is acceptable only outdoor. When indoor please dress appropriately.  |
| <b>Activities</b>          | <p>For animation programs, please check the board located at the entrance of the main restaurant and on the beach.</p> <p>Table Tennis at Games Room from 13:00 till 18:00 it's free of charge.</p> <p>Kids club is open daily between 10:00 till 12:30 &amp; 15:00 till 16:30 .</p> <p>Kids from 4 years till 12 years old.</p>   |
| <b>General information</b> | <ul style="list-style-type: none"> <li>• Please do not reserve sunbeds around the pool &amp; on the beach before 8 a.m.</li> <li>• Swimming pool hours from 08:00 till 17:00 including ( Swim up room )</li> <li>• Beach hours from 08:00 till 17:00</li> <li>• Water slides are available free of charge in our sister hotel – Titanic resort (34 slides). Transfer: every 30 minutes; pick-up point: near of Beach restaurant. No reservation is required . The guests must bring their own towels</li> <li>• Water slides break from 13:00 till 14:00</li> <li>• Please leave your safe box open upon your check-out</li> <li>• It is not allowed to smoke shisha in your room or at the balcony</li> <li>• For your safety; it's not recommend to take plates of food out of restaurants to avoid any sickness cases.</li> <li>• Breakfast boxes and wake up calls for your excursions &amp; departure can be reserved one day before with reception (max. till 9 p.m.)</li> <li>• Mini bar refilled daily with Soft drinks and Mineral water</li> <li>• For health and safety reasons, proper swim wear must be worn in our swimming pools (rubber shoes is recommended on the beach)</li> <li>• For the loss of room card will be charged 10\$ Dollar</li> <li>• For the loss of the bracelet will be charged 20 Euro</li> <li>• For the loss of the towel card will be charged 20\$ Dollar</li> <li>• ATM for exchange money located at lobby area</li> <li>• Taxi service available daily 10:00 – 21:00</li> <li>• Please don't leave the key in the power sever while when you out</li> <li>• Hotel management has the right to change any times of service according to the operation</li> </ul> |

**Dear Guests,**

- We would like to inform you about our daily shuttle bus service to the Aqua Park:
- Wir möchten Sie über unseren täglichen Shuttlebus-Service zum Aqua Park informieren:
- Nous souhaitons vous informer de notre navette quotidienne vers Aqua Park:

- *Shuttle Bus between the Hotel and the Aqua Park: Departure every 30 min.*
- *Shuttle Bus zwischen Hotel und Aqua Park :Abfahrt alle 30 Minuten*
- *Bus navette entre l'Hôtel et la Aqua Park : Le départ est toutes les 30 minutes*

|   |            |  |          |
|---|------------|--|----------|
|  <p>Aqua Park →<br/>Hotel:</p> | 09.00 am   |  <p>Hotel →<br/>Aqua Park:</p> | 09.15 am |
|   | 09.30 am   |  | 09.45 am |
|   | 10.00 am   |  | 10.15 am |
|   | 10.30 am   |  | 10.45 am |
|   | 11.00 am   |  | 11.15 am |
|   | 11.30 am   |  | 11.45 am |
|   | 12.00 noon |  | 12.15 pm |
|   | 12.30 pm   |  | 12.45 pm |
|   | 01.00 pm   |  | 01.15 pm |
|   | 01.30 pm   |  | 01.45 pm |
|   | 02.00 pm   |  | 02.15 pm |
|   | 02.30 pm   |  | 02.45 pm |
|   | 03.00 pm   |  | 03.15 pm |
|   | 03.30 pm   |  | 03.45 pm |
|   | 04.00 pm   |  | 04.15 pm |
|   | 04.30 pm   |  | 04.45 pm |
|   |            |  | 05.00 pm |